

# Rules

## 1. General conditions

The following Terms and Conditions apply to all orders placed by the Customer at G8DBOY Sp. z.o.o., on the G8DBOY website, on the mobile website or via the mobile application, or by telephone (collectively, "g8dboy.com").

By using the Website g8dboy.com/or placing an order, you accept these Terms and Conditions (the "Terms"). Please read the Terms and Conditions before placing an order.

Orders can only be placed by non-business natural persons over the age of 18, are not under the legal supervision of a guardian and provide a delivery address.

The availability of products and services on g8dboy.com website does not indicate or warrant at this time that these products and services will always be available. We reserve the right to withdraw any product from sale at any time. We make every effort to ensure that the information on the g8dboy.com is complete, accurate and up-to-date. However, despite our best efforts, the g8dboy.com may sometimes be inaccurate, incomplete, or out of date. All product specifications, products, product descriptions and prices g8dboy.com subject to change at any time without notice.

The customer's version of the Terms and Conditions available on g8dboy.com at the time of placing the order.

G8DBOY wants to provide users of its website with the best possible experience. To do this, all our services must work like a Swiss watch. By using this Site, you acknowledge and agree that you will not (i) post, upload, redistribute, load or promote any communication or material that could adversely affect our business, products or services; (ii) behave in a manner that restricts, impedes, interfering with or preventing any other user from using the site g8dboy.com or affecting the security of the site, or use any device for that purpose, or (iii) use any device, or attempt to use any engine, software, tool, agent or script, or any other device or mechanism (including without limitation, so-called spiders, bots, crawlers, avatars or smart agents) to navigate and search the site or copy its contents. We reserve the right to immediately block access to the site and close the account of any user who violates these policies or any other rules that are part of these terms and conditions.

## 2. Prices and delivery costs

The prices displayed on g8dboy.com include statutory VAT but do not include delivery costs.

The delivery cost of each order is the same regardless of the size or weight of the package. The cost of each delivery method is listed at the checkout stage. The standard delivery cost is 19 PLN. If we are unable to deliver your order in full and you need to ship the products in multiple packages, we will not charge you for the delivery of subsequent shipments. Prices in-store and online may vary.

## 3. Placing orders/terminating the contract

Orders can be placed on the g8dboy.com or by phone. For more information, please visit our Customer Service pages.

If you provide your email address, you'll receive an order confirmation email when you place your order. If we are unable to complete your order for any reason, we will inform you as soon as possible. If we have already received payment for such an order, we will attempt to refund the

deposited amount in the same way that the payment was made. If for any reason you need to use another method, we will notify you and ask you to contact G8DBOY Customer Service to determine how to refund your payment.

#### **4. Delivery**

G8DBOY accepts and processes orders with the utmost care. We will deliver the ordered products to your home address or other selected address using the chosen delivery method.

G8DBOY strives to ensure that orders are shipped as soon as possible and in the order in which they were placed. We try to send orders within 2 to 3 business days from the moment you receive your product order. While we strive to deliver your order within the allotted time frame, unforeseen events may result in delayed delivery. In the unlikely event that the delivery time is extended to more than 30 days, the Customer may cancel the order.

Information about the expected delivery date is displayed before the order is placed. If you provide your e-mail address, you will receive an email confirming your order and the expected delivery date of your order after placing your order.

The full Shipping and Delivery Policy can be found on the [g8dboy.com](http://g8dboy.com).

If your order is not delivered within the specified time frame, please contact Customer Service.

#### **5. Unsubsessing**

You can cancel or cancel your order within 14 days of receiving your order unless the ordered products were made according to your individual order.

If your order has been paid for in advance, you will receive a refund of the cost of the order. G8DBOY, on the other hand, does not bear the cost of the return shipment if such a shipment turns out to be necessary, nor the cost of returning the order to a stationary store (e.g. the cost of a public transport ticket). As a consumer, you bear the direct costs of returning the goods, as well as the costs of returning the goods to the stationary store. If you decide to stop part of the order and return only some of its items, the delivery cost will not be refunded.

If you wish to cancel or return your order, please let us know in writing. It is best to send back the return form attached to your order by post. You can also contact Customer Service. Another option is to fill in and return the standard form annexed to the Consumer Rights Act of 30 May 2014. In any case, return the ordered products in accordance with the instructions in section 6 (Returns) below, within 14 days – as set out in section 5.1 above. We will attempt to return the money in the same way as the payment was made (or, if the products have not yet been paid for, we will modify your customer account as soon as possible – within 14 days of receiving the return information, provided that the products are received or returned. If you agree, your refund may be transferred in other ways. Under no circumstances will this entail additional costs.

If the product you received is defective, please inform G8DBOY as soon as possible and return it in accordance with section 6 (Returns) below. G8DBOY reimburses the full cost of defective products. These provisions do not limit any rights that are legally vested in the Customer.

#### **6. Returns**

G8DBOY guarantees a full refund in accordance with section 5 (Order Cancellation) provided that all line items are returned unchanged. This means that the product must not be damaged, soiled,

washed, modified, used or worn (except for the covenant). In addition, the product should have all tags and labels.

To return products, we recommend that you use the standard return process described in customer service on [g8dboy.com](http://g8dboy.com) or as part of the Return Form.

## **7. Payment methods**

### *Credit or debit card*

Payment information can be entered when placing and paying an order with a valid credit or debit card (Visa or MasterCard). G8DBOY reserves the right to check the validity of your credit or debit card, whether the status of your card will allow you to pay for your order, and whether the address information you provided at the time of purchase is correct. We may refuse to process your order based on the results of this inspection.

### *Transfers24*

During the ordering process, you will be redirected to your bank's website to complete the payment process. If you use online banking available to the most popular Polish banks, you can use the payment via Przelewy24. Your account will be charged immediately.

The order confirmation will be sent in an email.

## **8. Our responsibility**

Nothing in these Terms shall exclude or limit G8DBOY's liability in any matter for which it would be unlawful to exclude or limit liability.

G8DBOY shall not be liable for indirect losses that result from a major loss or damage, for example, loss of profit or business opportunity, failure to deliver a product, or failure to comply with any other obligation under these Terms, if such failure is caused by an event over which we are not affected, including by fire, flood, storm, riot, public order disturbance, war, nuclear disaster or terrorist activity.

G8DBOY's maximum liability for any loss or damage resulting from placing an order on [g8dboy.com](http://g8dboy.com) may not exceed the total cost of the order.

If there is a problem with a product purchased from the G8DBOY online store and you have not been able to resolve your complaint with G8DBOY, you can report it to the EU Online Dispute Resolution System ("ODR Platform").

The ODR platform offers EU consumers and sellers the opportunity to reach an out-of-court agreement on complaints of products bought online. This easy-to-use interactive website is available free of charge in all official EU languages. The platform allows consumers and sellers to find a determining authority and then reach an agreement on the complaint. The ODR platform is available at: <http://ec.europa.eu/odr>.

## **9. Colors and dimensions**

We strive to present our products, their composition and colors as faithfully as possible. How the color is displayed depends on the operating system and hardware you are using. We can't guarantee that your computer, monitor, or mobile device faithfully reproduces colors.

The product dimensions listed on the g8dboy.com are indicative only and are intended to make it easier to choose a model or design, but they are not the actual dimensions of the product you will receive. Actual dimensions may vary depending on the material from which the product was made.

#### **10. Warranty**

If any defects are detected in the purchased product, G8DBOY respects the customer's statutory rights. In the event of a complaint of visible defects in materials or performance of the delivered products, including defects arising during transport, the product should be returned as soon as possible and g8DBOY informed about its defects using the return form attached to the order.

#### **11. Severability of provisions**

If any part of these Terms and Conditions is found to be illegal or invalid by any court or regulatory authority, its remaining provisions shall continue to apply.

#### **12. Ownership of rights**

All intellectual property rights, such as trademarks and copyright symbols on g8dboy.com are the property of G8DBOY and its subsidiaries or licensors. Any use of g8dboy.com or its content, including copying or storing this content, in whole or in part, for any purpose other than private or non-commercial, is prohibited without g8DBOY's prior consent.

#### **13. Company data**

G8DBOY Sp. z o.o..

01-354 Warsaw, Poland

ul. Synów Pułku 4/70

REGON NUMBER: 386304732

Tax ID: 5223185944

Company entered in the register of entrepreneurs

National Court Register kept by the

by the District Court, 12th Commercial Division

National Court Register, krs number 0000856303

Contact

mailing address

Returns and complaints:

G8DBOY Sp. z o.o.

85-042 Bydgoszcz

Ul. Bocianowo 27/41

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